

WKA GLOBAL SERVICES SDN BHD

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“YOUR LOGISTIC PARTNER”

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MAIN OFF:

48-03-02,Lorong Batu Nilam 4A,
Bandar Bukit Tinggi,

41200, Klang,

Selangor Darul Ehsan.

Tel No : +603-3850 4373

Webpage : <http://wkaglobal.com.my>

E-Mail: info@wkaglobal.com.my

PORT KLANG OFF:

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Bandar Bukit Tinggi,41200,

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WKA Global Summary Background

1. Company's Name : WKA Global Services Sdn. Bhd.

2. Address : (Headquarters)
48-03-02, Lorong Batu Nilam 4A,
Bandar Bukit Tinggi,
41200 Klang, Selangor.

3. Telephone : (603) 3850 4373

4. Branch : Port Klang .

5. E-Mail : sales@wkaglobal.com.my

6. Webpage : <http://wkaglobal.com.my>

7. Company Reg. No : 1223799-K

8. Date of Inc. : 2nd March 2001

9. Authorized Cap. : RM 500,000.00
Paid-up Cap. : RM 500,000.00

10. Banker : Malayan Banking Berhad
(Bukit Tinggi Branch)
Lot C1-1-0 & C1-1-1, 1 Branch, Phase 1F1,
Lebuh Batu Nilam, Bandar Bukit Tinggi 1,
41400 Klang, Selangor,
Malaysia.

11. Account No. : (MYR)

WKA Global Management Team

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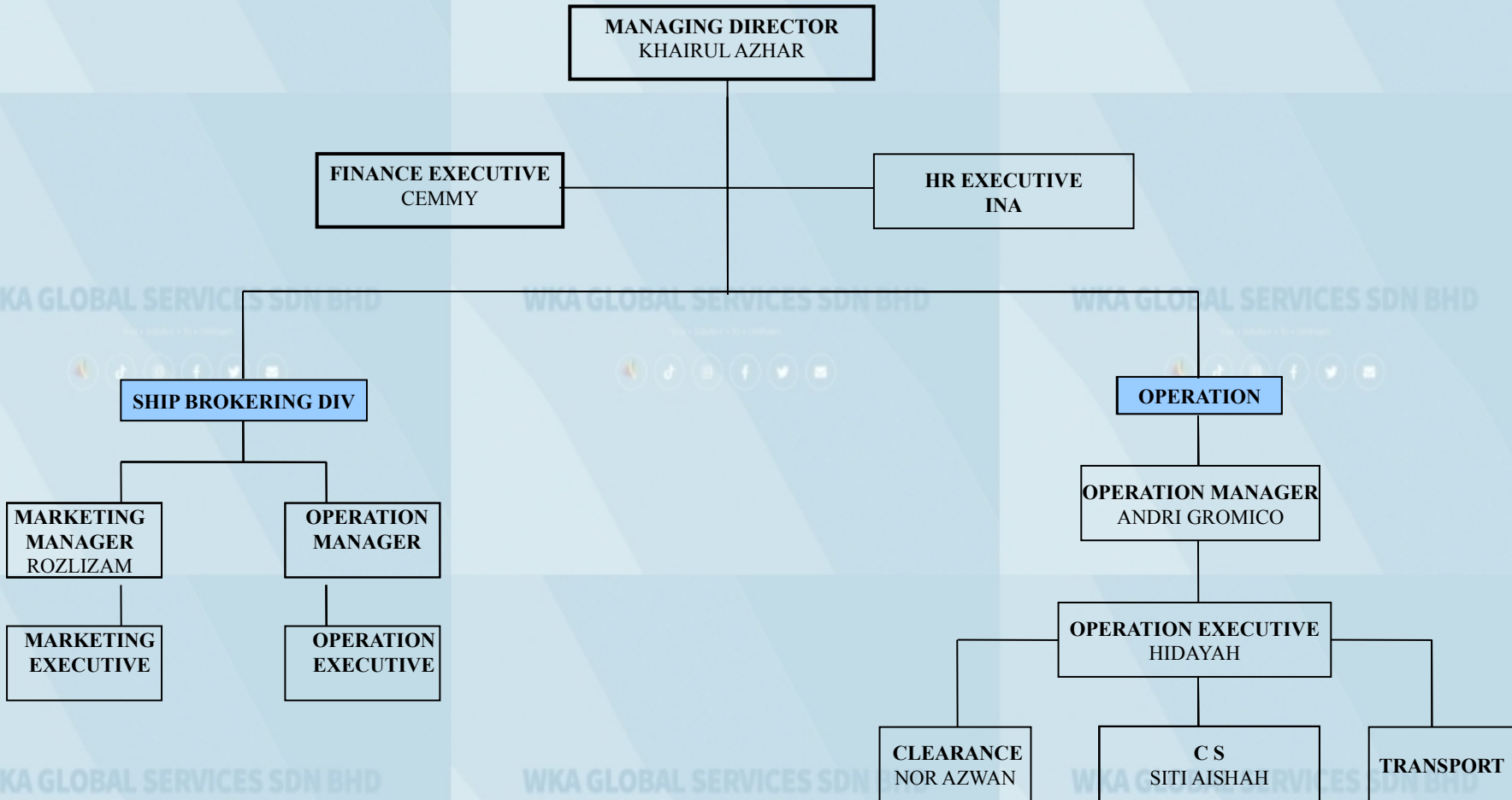
Customer Service

Siti Aishah Binti Rosli

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WKA Global Services Sdn. Bhd. Organization Chart



◆ Company Profile

WKA Global Services Sdn. Bhd. is amongst the renowned global cargo service providers headquartered at Klang, Selangor, Malaysia. We offer a broad portfolio of services including Air Freight Services, Railways Transportation Services, Roadways Cargo Services, Sea Cargo Services, air freight logistics, Customs Clearance Services, Port Handling Services, Warehousing Services, etc. Our expertise also includes providing a comprehensive and tailor-made solutions to meet the relocation needs of corporate and residential clients.

We have been known for delivering reliable cargo handling services. Our company has been credited for providing Air Freight services, Freight Logistics services, hassle-free services for clearance of both export and import consignments at customs channels through Inland Container Depot located at Port Klang, Kuala Lumpur International Airport (KLIA), Tanjung Pelepas and Johor Bahru, Johor. Leveraging on the extensive logistics and communications network, our team can create cost-effective solutions tailored to meet your needs. We have made a strong repute for impeccable freight logistics services in Malaysia and the world, which is characterized by Timeliness, Flexibility, Swiftness, Safety and Reliability.

Today, our presence is conspicuous in both the domestic as well as the overseas markets, with international network links in more than 50 global locations. This can be primarily credited to our "Well Planned Services", "Defined Mode of Operation", "Resourceful Network", "Talented Workforce", and "Business Ethics". The combination of global reach and local knowledge is a key competitive-edge for WKA Global Services Sdn. Bhd..

◆ Mission

To provide complete logistic solutions that are not only efficient but also reliable & affordable

To gain confidence & trust of our valued clients by conducting business with complete honesty and integrity

◆ Our Leadership

We are undisputed leaders amongst the freight forwarding companies based in Port Klang. Serving the people & organizations across the globe, our business operations are successfully led by **Khairul Azhar Bin Mohd Sahudi**, such performs personnel of - “The Cradle of Leadership”. His in-depth understanding of the trade has enabled us to set many examples of tackling adverse situations and demanding tasks successfully.

Khairul Azhar brings with him an unmatched adroitness with the task and colossal driving force, a result of his intensive experience with Port Authority and customs department. His valuable experience has taken our company to a new level, at par with its International counterparts.

◆ Services Offered

As a leading logistic service provider, we hold expertise in offering transportation and relocation of any kind of cargo across India and the world. Our well-established global networks as well as services of professionals provide us a strong & secure base for all the logistical needs our clients. All our consignments are covered by insurance therefore assuring complete safety of goods without any liability. The broad portfolio of services include the following:

- [Freight Forwarding Malaysia](#)
- [International Freight Forwarding](#)
- [Special Cargo Services](#)
- [Value Added Services](#)
- [Customs Clearance](#)
- [Relocation Services](#)
- [Charter Services](#)



◆ Quality

Our operational excellence provides the foundation for the integrated logistics solutions that we offer to our customers. The teams of skilled professionals constantly monitor operational performance by maintaining a PDCA (Plan / Do / Check / Action) cycle for continuous improvements. We focus on the development of highly advanced logistics technology and the global training of personnel. By providing in-depth analyses of the transportation environment and of various other technical services, our mission is to add critical value to our logistics solutions.

Our strong competitiveness relies on our proven track record of high quality operations, a tradition maintained throughout our growing global network.

◆ Achievements

We have consistently demonstrated a collaborative approach of working with customers to offer best logistic solutions tailored to meet their individual needs. Our working methodology has enabled us to create a benchmark in the industry.

◆ Infrastructure

Our headquarter at Port Klang and associate offices across the globe are well equipped with modern gadgets to handle the complete relocation and cargo transportation needs of our customers. The latest tracking facilities enable us to provide exact status of the consignment on the move. Moreover, our experienced team can quickly assess a critical situation, identify transportation alternatives and implement a delivery solution that meets your time and cost requirements.

Following strict safety standards & superior quality control, we also take pride in our professionalism and speedy execution of assignments. Further, our dynamic style of working and association formed with leading freight forwarding companies of the world helps us to extend our reach to every corner of the globe.

◆ Why Us

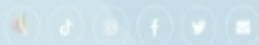
We offer a convenient menu of standard freight management services, including Air, Sea, Road and Sea/Air to balance urgency and cost-effectiveness for your day-to-day shipments. Some of the factors that have helped us to evolve as the preferred logistics solution provider are as follows:

- Tailor-made logistics/ outsourcing packages & computerized systems for handling the specific needs of our customers
- Well knit global network with presence across 50 countries
- Capability to handle export and import of full loads or consolidations,
- European & global network of door to door services with main overseas partners
- Nationwide branch coverage throughout Malaysia with purpose built, customs controlled freight terminals
- Flexible multi-modal capability combining FCL/LCL deep sea services with Air Cargo and overland network
- Convenient routing of China, Middle-East Asia and Europe transit cargo throughout Malaysia.
- Stock control and warehousing/distribution programs as well as track and trace systems for meeting the import as well as export.

◆ Clientele

Our consistency in offering superior service standards at competitive costs has earned us a long list of eminent clients all across the globe. Delivering standard and customized logistic solutions to multinationals, corporate houses and Government organizations, our transparent business policy has also helped us in upholding the insignia that we carry today. Meticulously attending to the goods transportation needs of a number of industries and sectors across the world, today we boast a huge list of clientele, which stand tall as a testimony of our ability to achieve customer satisfaction. We have been successfully providing logistics services to the clients from diverse segments such as:

- Multinational Companies
- Software Companies
- Government Organizations
- Large/ Small Scale Industries
- Refineries & Power Plant
- Construction Companies
- Electrical/ Electro-mechanical Industries
- Exhibitors for Trade Fairs



Freight Forwarding Malaysia.

◆ Sea Freight Forwarding

WKA Global Services Sdn. Bhd. offers coastal cargo movement from various ports of the country on the east, west and south coast through barges and coastal vessels in containers and loose packing. The domestic coastal services are available door-to-door. WKA Global Services Sdn. Bhd. offers several value-added services such as door pickup, warehousing as well as cargo insurance.

Service Highlights

- Full container loads (FCL) for standard, refrigerated or oversize containers
- Track & Trace Facility
- Update / Delivery POD Report

Customer Benefits

- Delivery from door-to-door or door-to-depot
- Tailor made schedule as per client's convenience

Segments Served

- Reefer / Perishables
- Oil & Energy
- Project Logistics
- Construction Industry
- Sugar Industry



◆ Air Freight Forwarding

WKA Global Services Sdn. Bhd. provides a highly efficient network for all your domestic Air Freight needs. It delivers cargo across all major locations of the country the very next day during business hours. With a wide range of time-defined and specialist air cargo services, supported by the preferred carriers, you get the flexibility between standardized connections with fixed schedules. The logistics experts from the company evaluate your freight size and budget, to assist you in the most appropriate cost-effective movement of the cargo. The complete logistics process is supported by leading-edge information management systems, providing the customer with complete shipment transparency. With its seamless multimodal network, which goes down to the last mile, WKA Global Services Sdn. Bhd. ensures that your shipments arrive dot on time.

Service Highlights

- Optimized & cost effective solutions for all kinds of airfreight solutions.
- Special handling (temperature-controlled, high-value, over sized)
- Insurance (At Customer's cost)
- Packing
- Warehousing
- Sales Sources
- Purchase / marketing help

Customer Benefits

- Consolidation and direct-to-consignee service
- Door-to-door and airport-to-airport pricing options
- Local clearance, Warehousing & Distribution
- Flexible and dependable scheduling options

Segments Served

- Automotive, Power Plant
- Aviation & Electronics
- High tech
- Industry logistics
- Pharmaceutical & Healthcare
- Perishable (Food, fruits and vegetables)



◆ Land Freight Forwarding

WKA Global Services Sdn. Bhd. offers variety of customized and cost-effective solutions for transportation by road. Your freight can be transported to any location in India. Widest network, most effective cargo movement facilities and numerous client-oriented services make the company a preferred distribution solution provider in India. With extensive range of transport carriers, the company can schedule inter-state deliveries to suit your time requirements. Experts from the company supports the customer's supply chain needs by hauling general commodity freight along with some specialized freight. There are containerized trucks for handling perishable goods and other sensitive consignments. Each container passes through the most stringent test before loading - like humidity check, leakage check, floor check etc., and only after these assessments a container is loaded and moved for transportation.

Service Highlights

- Full and part loads
- Transport on request, dedicated or rental
- Direct flows or flows via. platforms
- Distribution and intercity rounds
- Specialized transport

Customer Benefits

- Cargo marking facility round the clock
- Transport of goods from port of discharge to hinterland destinations
- Door-to-door delivery of cargo
- Warehousing and storage facilities are also available on request
- Hassle-free documentation job for all movements from and to any destination in Malaysia

Segments Served

- Project and over-dimensional cargo
- Engineering Industry
- Textile & Apparel
- Chemicals
- Automotive & Electronics
- Press & Pharmaceuticals



◆ Rail Freight Forwarding

WKA Global Services Sdn. Bhd. is amongst the preferred service providers for cargo movement via railways, being able to execute a huge variety of contracts operating within time constraints. The entire service is customized to give maximum benefit to the customer in efficiency whilst ensuring the highest levels of safety in operation. With smart utilizing the rail network, WKA Global Services Sdn. Bhd. specializes in providing a seamless, sustainable and fully integrated transportation and logistics service; from source to delivery point. We also support movement of goods to neighboring countries like Singapore and Thailand.

Service Highlights

- The right rolling stock is available for every type of freight:
 - Low-bed wagons for heavy or bulky goods
 - Sliding-wall, high-capacity wagons or open flatcars for large consignments
 - Tank wagons for liquid products
 - Silo wagons for granular products
- Truck transfer from terminal to train and in reverse
- Transport of chemicals & other hazardous goods with special safety provisions
- Arrangement for octroi clearance
- Processing documents in Railway & Railway Cargo department
- Information of delivery status to the shipper

Customer Benefits

- Bulk Movement
- Economic over long and medium distance
- Continuous cargo visibility
- Real time information visibility
- Wide spread network

Segments Served

- Pharmaceutical
- White goods
- Textile & Apparel
- Chemicals
- Automotive & Electronics
- Press



International Freight Forwarding

Sea Freight Forwarding

WKA Global Services Sdn. Bhd.' comprehensive ocean freight program reaches major world markets with an emphasis on the traffic lanes connecting North America to Asia and Europe. The company has service contracts with more than a dozen ocean carriers for trans-Pacific and trans-Atlantic services. This provides the clients with significant savings on landed costs, and options to choose from a large pool of weekly sailing sea carriers. WKA Global Services Sdn. Bhd. offers just what you need - competitive rates, a choice of transit times and scheduled sailing options, with a full range of value-added services.

Service Highlights

- Full-container-load (FCL)
- Less-than-container-load (LCL)
- Dry or liquid bulk shipments
- Full or partial vessel charters, including refrigerated service or on-board cranes to handle heavy shipments to smaller ports
- Physical cargo and paper-consolidation programs to importers and exporters who purchase from multiple vendors

Our standard sea freight services can be tailored to suit every requirement. Various options include the following:

- Dangerous Goods Handling (DGR)
- Temperature Controlled Transportation
- Cargo Insurance
- Letter of Credit Processing (LC)
- Certification and Legalization of Documents
- Food and Drug Administration Filing (FDA)
- Advanced Cargo Information Filing (ACI)

Customer Benefits

- Complete schedule flexibility
- Defined transit time statement
- Preparation of all necessary declarations and reporting to authorities
- Full shipment tracking visibility

WKA Global Services Sdn. Bhd.' Trade Network customizes cargo management service programs that provide visibility of cargo and the most cost-effective usage of ocean container space.



Air Freight Forwarding

Comprehensive global logistics services via airfreight paired with peace of mind and ease of business is offered by WKA Global Services Sdn. Bhd.. The company offers airfreight services between Malaysia and all major world markets - import and export, domestic and international. Flexibility between standardized connections with fixed schedules for air charter is one of prime advantages that WKA Global brings forth. Clearance services are specially structured to speed your shipments through customs - no issues, no surprises!

The wide spread transportation and distribution network helps the customer to simplify their supply chain and significantly reduce freight shipment. The customer enjoys instant access to detailed shipment and transportation information: duties, export transactions, transportation costs, and important dates. Transportation and logistics technology implemented by WKA Global optimizes supply chain visibility, flexibility and profitability.

Service Highlights

Time definite express service

Charter or part-charter

Consolidation and direct-to-consignee service

Accommodation of special cargoes such as refrigerated goods

Door-to-door and airport-to-airport pricing options

Our standard airfreight services can be tailored to suit every requirement. Various options include the following:

High Value Cargo Handling (HVC)

Dangerous Goods Handling (DGR)

Cargo Insurance

Letter of Credit Processing (LC)

Certification and Legalization of Documents

Food and Drug Administration Filing (FDA)

Advanced Cargo Information Filing (ACI)

Customer Benefits

No weight or size restrictions (subject to aircraft)

Clear transit time statement

Full shipment tracking visibility

e-Quotation and e-Booking (subject to local availability)

Express / Wheels Up customs clearance (where Customs permit)

The dependable globally scheduled consolidations and door-to-door air cargo services offered by WKA Global Services Sdn. Bhd. ensure shortened lead times and security & reliability required by present day's business entities.



Land Freight Forwarding

With focus on reducing costs by optimizing your cargo flow, WKA Global Services Sdn. Bhd. offers flexible road freight services customized to meet the needs of international groupage, part-load and full-load shipments by road and inter-modal. The team of knowledge based professional from the company offer you collection and delivery solutions for a direct, non-stop route to your desired destination. Use of correct trailer for transporting your cargo allows the company to make maximum use of capacity, while assuring safety & timeliness. WKA Global combines high-quality basic freight services into a seamlessly integrated supply chain solution, thus making its clients more competitive.

Service Highlights

- Tailor made services for group age and part and full load transports
- Planned collection times for regular or schedules shipments
- Hassle free documentation job for all the inbound and outbound movement
- Daily services to destinations throughout Southeast Asia
- Transportation of any type of load, including hazardous materials
- Guaranteed day and time definite deliveries
- Handling of all import and export formalities
- Delivery of full and partial loads
- Dedicated vehicle charter for special deliveries
- Warehousing and storage facilities are also available on request

Service Options

- Special Pick-up and Delivery Services
- Dangerous Goods
- Payment/Billing Services
- Insurance



Special Cargo Services

Military Cargo

WKA Global Services Sdn. Bhd. offers military cargo services for supplies, equipment and mails delivered on a daily basis. The cargo, which travels by land, sea and air, requires special handling. Ensuring the safe arrival at the correct destinations of any and all military cargo is the responsibility of the well trained professional crew members. They load and unload supplies using material handling equipment such as forklifts and cranes, as well as plan and organize loading schedules, creates/reviews. WKA Global understands the urgency of speedy movement of supplies and equipment as demanded by military and is equipped to meet all exigencies.

Service Highlights

- Loading and unloading supplies and equipment from ships, docks, beaches, railheads, boxcars, warehouses, motor vehicles and aircraft (including internal and external helicopter loading)
- Executing services using various types and sizes of winches, cranes and forklifts
- Create load plans for air shipment and ocean liner vessels
- Operate ocean liner vessel equipment

Customer Benefits

- Full-service acquisition, logistics, engineering, and documentation services
- Responsive, integrated supply chain management for cost-effective, time-definite delivery
- Specially designed cargo systems to optimize weight to performance characteristics
- Total asset visibility



Hazardous Cargo

WKA Global Services Sdn. Bhd. has extensive experience in packaging and transporting hazardous material via air, sea and road transportation. The company can arrange pickup and delivery from all major trading centers throughout the world. WKA Global Services Sdn. Bhd. is efficiently backed by a knowledge based team updated with governmental regulations worldwide including Australia, the European Community (especially Germany), Japan and many developing countries.

Our procedures concerning dangerous goods are based on the following references:

- ISM Code
- SOLAS regulation
- MARPOL convention
- IMDG Code
- French Vessel safety rules
- International Maritime Organisation



No dangerous goods can be loaded on WKA Global's vessels or vessels freighted by WKA Global without prior acceptance of WKA Global Dangerous Cargo Office who will issue acceptance number. Acceptance of hazardous cargoes does not relieve shipper and booking agent of their obligations and agent will be held fully responsible for any consequences arising out of their negligence, or negligence of any person working for them directly or indirectly.

Inclusions of Hazardous Cargo Request

- CONSECUTIVE HAZARDOUS REQUEST NUMBER
- VESSEL NAME
- VOYAGE NUMBER
- PORT OF LOADING
- PORT OF DISCHARGE
- FINAL DESTINATION
- PORT OF TRANSHIPMENT (if POD is different from FD)
- ROUTING (if POD different from FD and Port of origin is different from POL)
- TYPE AND SIZE OF CONTAINER
- NUMBER AND KIND OF OUTER PACKING
- KIND AND NUMBER (OR CAPACITY) OF INNER PACKING (Information compulsory only if declared in limited quantity and some particular cases)
- IS OUTER PACKING UN APPROVED (OR EQUIVALENT) YES / NO
- UN NUMBER
- CLASS / ADDITIONAL LABELS
- CORRECT SHIPPING NAME FOR HAZARDOUS SUBSTANCE (Including chemical Hazardous Content name giving rise to hazard for NOS)
- GROSS / NET WEIGHT (Kgs)
- MARINE POLLUTANT YES / NO
- EMS & MFAG (if not given by IMDG Code, shipper to provide recommendation)
- ADDITIONAL DETAIL (exemption/special permit/certificates control/weathering certificate, etc.)
- SOLID / LIQUID / GAS
- EMCT (Emergency Call Telephone Number) (for US regulated port)
- CONTAINER NUMBER (if possible at this ship)

After shipper's agreement the customer will receive a dangerous good declaration, which he will provide at the time of loading. For maritime transport of dangerous goods, materials or articles, the International Maritime Organisation has classified them in 9 classes:

- Class 1, Explosives
- Class 2, Gases
- Class 3, Flammable liquids
- Class 4, Flammable solids
- Class 5, Oxidizing substances organic peroxides
- Class 6, Toxic and infectious substances
- Class 7, Radioactive material
- Class 8, Corrosives substances
- Class 9, Miscellaneous dangerous substance and articles

Perishable Cargo

WKA Global Services Sdn. Bhd. is committed to ensure that your perishable shipments will arrive on time. Different kinds of perishables that WKA Global Services Sdn. Bhd. has been handling include foodstuffs, agro-products, pharmaceuticals, livestock & more. WKA Global Services Sdn. Bhd. works in compliance with the IATA and established International standards and regulations. Freshness is always maintained, as the products are stored in the cool rooms and freezers where the temperature is systematically controlled. The advanced facilities can hold dozens of ready-built aircraft pallets, and WKA Global Services Sdn. Bhd. aims to further expand such services in the future and meet the growing demands.

Service Highlights

- Cold room facilities to handle the broadest range of perishables
- Customized packaging and careful handling of the goods
- The consignment is always sent on the most direct route, with fewest transit stops, thereby minimizing the elapsed time and eliminating unnecessary climatic changes

Perishables Transported

We provide logistics services for the following products:

- Fruits and Vegetables
- Meats / Fish and Seafood
- Livestock
- Pharmaceuticals
- Hi-Tech Equipment with Climate / Temperature Control Requirements
- Any other Cool Chain Necessities



It is essential that the air waybills for perishable shipments are completed and should be accurate in all respects. Full name, address and telephone number of the shipper and consignee must be mentioned. Temperature requirements must be indicated in the air waybill and may be marked on packages in bold letters below the name and address of the consignee.

Over Dimensional Cargo

WKA Global Services Sdn. Bhd. is equipped to handle over-dimensional shipments safely, whether they are moving overseas, locally, or anywhere within the country. The company is well versed in the required permits, legal restrictions and necessary equipment to ensure the smooth transit of over-dimensional freight anywhere in the world.

Specially designed containers and material handling equipment are used to carry Over Dimensional Cargo (ODC) and Over Weight Cargo (OWC) such as oilfield equipment, power plants, compressor stations and so on. For bulkier cargo, special equipment with larger capacity is used. We have well maintained transport facilities to move the ODC and overweight cargo from your factory to the gateway port or vice versa.

WKA Global Services Sdn. Bhd. moves millions of pounds of cargo with unusual requirement for handling / hauling, rigging / securing expertise, and complex planning / scheduling. The company's expertise in the area allows it to develop a comprehensive strategy that takes into consideration every facet of the project, from freight evaluation and carrier selection, to site surveys and route clearances. This results in considerable savings in both time and cost for our clients - and the avoidance of costly mistakes common with the transport of over dimensional cargo.

The services are intended for:

- Heavy Loads
- Generators / Transformers
- Industrial Equipment
- Heavy Transport
- Turbines
- Machinery Requiring Specialized Packaging
- Plant Relocation

We maintain the following equipment to load, secure and transport your heavy-haul and overweight shipments:

- Tri-Axle Chassis Fleet
- Cranes
- Top-Pick
- Heavy Forklifts
- Equipment and Expertise to Block and Brace Special Shipments



Value Added Services

Insurance

- While WKA Global Services Sdn. Bhd. arranges for the transportation of your goods, it provides the owner of the cargo financial protection against all risks of physical loss or damage from any external cause. The insurance provides risk coverage for ocean, air and road freights. Insurance services from WKA Global Services Sdn. Bhd. also provide coverage for stored goods at the company's warehouse. In the event of a loss or damage, the insurance surveyors are available for responsive and complete inspections. WKA Global Services Sdn. Bhd.' claim handling unit makes quick, fair and complete settlements. Cargo insurance provides extra peace of mind for the valued customers.

For international shippers WKA Global Services Sdn. Bhd. offers:

- Unlimited access to the world's top cargo insurance carriers
- Streamlined facility for small shippers
- Competitive rates, flexible terms
- Complete internet based solution for Logistics firms
- International Property and Liability Coverage



Service Highlights

- Covered losses are paid without the need to prove carrier negligence
- No limits on Cargo value coverage
- Insurance Company deals with collecting from the carrier (if possible) once the claim has been paid
- No need to demonstrate where the loss occurred
- Claim payments based on insured value, not weight of pieces missing/damaged or Carrier's limited liability
- Company will report and handle claims on your behalf
- Low deductibles

Warehousing

- Logistics and supply chain management is an integral part of the business. With the steady focus on these key functions, WKA Global Services Sdn. Bhd. provides its customers strategic benefits of warehousing. Located in the close proximity to the International Airports, WKA Global Services Sdn. Bhd.' warehouses are well laid out, staffed by experienced personnel, and are supported by the latest inventory management, security and specialized storage systems. The facility consists of completely modern storage systems and material handling equipment. Thus, allowing the company to offer customers very high levels of operational efficiency.

Customer Benefits

Flexible warehousing services allows the customers to:

- Concentrate on core competencies
- Create greater competitive flexibility and release working capital
- Get lean and agile
- Exploit the better know - how and scale efficiencies of logistics companies

With branches in all metros and mini metros, WKA Global has several storage locations across Malaysia. This has enabled the company to serve multiple clients, and offer many more

- Flexible hiring options
- Modern racking and handling equipment
- Reduction in material breakage, damage etc
- Engineering solutions to design and build warehouses as per requirements
- Warehouse management system



Packaging

With unparalleled understanding of transportation technologies, WKA Global Services Sdn. Bhd. offers custom packaging and shipping for heavy, over sized and fragile items, including machinery and industrial equipment. These services are specially structured to save your time and ensure your items arrive intact at their destination. Packaging experts from WKA Global utilize state-of-the-art packing and custom crating processes to protect goods during shipping. They also specialize in properly packing fragile and high-value items, including antiques, art, electronics, crystal, china and porcelain.

Service Highlights

- Best packaging methods are identified considering item's fragility, composition and value
- Usage of prefabricated boxes, design and build one-of-a-kind wood crates and corrugated fiber-board containers
- Usage of appropriate packing materials ensuring protection during transportation
- Shipments are secured with pallets or skids to provide additional stability and handling

Here are some packaging material you may wish to use for your consignments:

- Bags
- Flyers
- Boxes
- Jumbo Box and Jumbo Junior
- Tubes
- Tapes
- Wrapping Paper and Film
- Strapping
- Edge Protection



Palletization

WKA Global Services Sdn. Bhd.' portfolio of value added services includes palletization of export consignments. The palletization services are designed for safe loading and unloading of products. It also involves fumigation of the pallets for pest control, preventing shipment from possible damages. The experts from WKA Global make sure that the base of the pallets are accessible for pallet-jacks on two sides with a minimum clearance, allowing easy handling during loading and unloading of the goods.

Service Highlights

- Each pallet is correctly packed in the lengthwise and crosswise directions, each correspond to fractions of the internal container width, length and height
- Hazardous material are packed with internal dunnage
- All the crates are fumigated to prevent damages caused by pests
- Palletized consignments are properly labeled to avoid any confusion



Door to Door Delivery

WKA Global Services Sdn. Bhd. offers door-to-door delivery services for customers who want to simplify logistics management, reduce costs and minimize the risk of loss or product damage, while focusing on core business. By leveraging the breadth and reliability of the global network, WKA Global can remove days from your supply chain, delivering goods from overseas directly to your desired destination. Your shipments can clear customs while still in the air enabling delivery by the end of the next possible business day, saving you time and money.

Service Highlights

- Port-to-door and door-to-door service from shipper to consignee
- Integrated service includes carton labeling, freight transportation and package delivery
- Streamlines processes by eliminating issues with multiple carrier bills
- Shipments of virtually any size or weight
- In-house licensed customs expertise
- Electronic pre-alert system makes arrangements with customs

officials in destination countries, allowing most shipments

to clear customs before the aircraft lands

- Complete tracking visibility with real-time tracking
- Fast and reliable transit times, including earliest deliveries and latest pickups in key major U.S. metros
- Backed by Service Guarantee
- WKA Global's experts across service areas hold good knowledge of local regulations and routes

Customer Benefits

- Enjoy speed, reliability, security, convenience and peace of mind every time you ship with WKA Global
- Save on the costs of a freight forwarder or agent to prepare documentation and clear your shipments
- Send supplies and raw materials to your customers in time for production – ideal for just-in-time production plans
- Access your shipments' status, conveniently
- Create opportunities to improve customer loyalty, increase repeat WKA Global, and grow revenue by getting products to your clients more quickly with our fast transit and clearance times



Port Handling & Shipping

We have extensive expertise of handling of shipment that has to be collected at, or dispatched through a port. The services are based on the core principles material handling techniques and equipment. Various machines and equipment used by the expert logistics crew includes Cranes, Hoists, Conveyor Belt Drives, Article Stacking Machines, Bucket Wheel Reclaimers, Bucket Elevators, Shuttles, Hoppers, and Diverters etc., which are combined with warehousing facilities such as Storage Silos, Stockpiling and Stockyards. The complete process is supervised by experts, who ensure that material handling equipment perform the following tasks:

- Transport vessel components and remote port handling equipment between the docking ports.
- Enable access to the stored material in a container without spreading contamination, in case of hazardous substances or cargo.
- The equipment should able to handle the total weight of its main body, the vessel components being transported, and that of the remote handling auxiliary unit.

Our port handling services include discharge and loading of bulk, container, project cargo & hazardous goods. Utmost care is taken during entire operation of loading / unloading at ports to ensure safe handling and delivery of all kinds of cargo.



Consultation on Import – Export

WKA Global Services Sdn. Bhd. offers prompt and hassle free import-export consultancy for the valuable clients from different industries and trade. The company provides counsel and services attending to commodity, tax rates and duties, import and export restrictions, exchange rates, methods of customs clearance, letters of credit, insurance requirement, domestic and international shipping and transportation regulations, tariff classifications, concessions, and appraises.

With a sound knowledge and know-how, the expert professionals from WKA Global educate the clients of the rules and policies governing the same. WKA Global Services Sdn. Bhd. believes in fast and precise solutions and are indeed famous for delivering consultancy services in the shortest possible time, helping our clients reap the benefits of numerous exemptions incentives / assistance available under the Import-Export Policy.

Owing to the knowledge and expertise gained while being involved with import and export of goods, WKA Global is poised to offer you practical, result-oriented solutions.



Customs Clearance

WKA Global Services Sdn. Bhd. understands the complexities of handling cross-border consignments better than anyone. The comprehensive customs brokerage, clearance and compliance services combine in-depth expertise in global customs regulations with local knowledge - ensuring the smooth and expeditious flow of international shipments to and from any location worldwide.

WKA Global's expert team files many of customs entries each year, and handle all aspects of customs processes, including: import / export clearance, declarations, Performa invoices and certificates of origin. Our expertise in the field also covers customs regulations, bond requirements, duty rates, and petition and protest procedures.

The customs clearance services for various import and export consignments include the following:

- Guidance and consultancy on pre and post shipment services
- Liasoning and follow up with various Govt Organizations
- Documentation procedures i.e. preparation and handling of documents
- All post shipment formalities and endorsements
- Drawback/DEPB and several other export benefits



Relocation Service

WKA Global Services Sdn. Bhd. offers complete relocation services that include packing and movement of goods as demanded by the customers. The understanding of client's deadlines, security and safety needs help the professionals of WKA Global to meet the demand of corporate relocation efficiently - be it the domestic or international location. Apart from this, WKA Global also specializes in providing tailor-made services for relocation of household goods. Its rich industry experience includes attending to the relocation needs of major embassies and MNCs.

Using independent specialists WKA Global Services Sdn. Bhd. will:

- Organize and oversee the entire removal and shipping process
- Arrange the first appointment to view items for shipping
- Track the packing and movement of the consignments until it arrives and is unpacked at its destination
- Oversee the unpacking if required

Service Highlights:

- WKA Global has developed personalized approach towards door-to-door moving & relocation of a variety of goods
- The expert team members & staff extend secure and untroubled packing and moving of belongings throughout Malaysia and all over the world
- Services are secure, safe and cost efficient, thus guaranteeing complete satisfaction
- Relocation solutions offered by WKA Global are simple, cost-effective & quick

Value Added Services:

- Relocation Management
- Area Orientation
- Settling-in Assistance
- Relocation Expense Management
- Move Management Information
- Professional Pre-move Survey
- Secure Household Goods Storage
- International Moving Insurance
- Recycling and Dispo WKA Global
- Workplace Change Solutions

WKA Global Services Sdn. Bhd.' portfolio of relocation and assignment management services is all-inclusive. Special team of experts is prepared to handle everything from Domestic Relocation Program Management to Global Assignment Services.



Charter Services

Aircraft Charter

WKA Global Services Sdn. Bhd. expertises in providing aircraft chartering services for movement of time sensitive cargo across the world. The company leverages on wide-spread network to find perfect aircraft based on the nature of the cargo to be transported. The experienced team of friendly professionals provides cost-effective air cargo solutions. The services are specially structured to provide support to worldwide freight companies and individual clients, who require strategic transportation assistance.

Air charter services can be customized to meet the specific needs of the following:

- Freight Forwarders
- General WKA Global Agents
- Charities & Relief Organizations
- Oil & Automotive Industry
- Government Departments Brokers

Benefits of Cargo Aircraft Charters:

- Cargo aircraft are chartered for transporting cargo to remote locations not serviced by scheduled airlines
- Cargo aircraft are chartered by airlines for transporting cargo to locations where the requirements of the landing strips are not met by their aircraft
- Cargo aircraft are chartered for transporting cargo over areas of restricted access, civil strife, etc., where Chartered cargo aircraft can fly in to both international airports and rough landing strips

Our specialization is in the following sectors:

- Defense & Automotive
- Telecommunications
- AOG. Aerospace
- Heavy Industries
- Live Stock, and many more.

Aircrafts Provided:

- Antonov 225 Mriya=250 T
- Antonov 124- 100=122T
- Boeing 747 -200=105 T
- IL-76=45 T
- Airbus 300=45 T
- IL-18=18 T
- AN -12=18 T

Helicopters:

- Euro copter EC 130=05 Seats
- Augusta 109 c=06 Seats



Vessel Charters

WKA Global Services Sdn. Bhd. will charter tonnage for routes not usually covered by liner-service companies, and also for items that would normally not be transported as containerized or conventional cargo on a liner vessel. Such items include:

- Bulk Cargo
- Project Freight
- Individual Heavy Lifts
- Full & Part Vessel Cargo
- Voyage and Time Critical Contracts

Using the extensive network of vessel brokers and owners, WKA Global Services Sdn. Bhd.' door to door chartering and flexible schedules make us the perfect partner for all your part-charter and full-charter requirements. With vessels of all sizes, from different lifting capabilities, to Ro / Ro, bulk, container carriers and gearless ships, WKA Global Services Sdn. Bhd. will manage everything from export and customs documentation to on-site supervision at port of discharge!

Ship charter services can be structured to meet the specific needs of the following:

- Freight Forwarders
- General WKA Globales Agents
- Charities & Relief Organizations
- Oil & Automotive Industry
- Government Departments
- Brokers

Benefits of Vessel Charters:

- Choice for suitable charter vessel
- Flexibility in schedules
- Extended reach to varied destinations including those that are less frequented by other firms



WKA Global Main Customer`

WKA GLOBAL SERVICES SDN BHD

WKA GLOBAL SERVICES SDN BHD



